**Product Information**

**Item Number**: 777  
**Product Name**: UrbanTraveler Laptop Backpack  
**Price**: $90  
**Brand**: CityGear  
**Category**: Backpacks  
**Features**:

* **Durable Material**: Made from high-quality polyester for durability and water resistance.
* **Laptop Compartment**: Dedicated padded compartment for laptops up to 17 inches.
* **Multiple Compartments**: Includes a main compartment, front pocket, side pockets, and an organizer panel for small items.
* **USB Charging Port**: Built-in USB charging port for convenient device charging on the go.
* **Anti-Theft Features**: Hidden zippers and RFID-blocking pocket for added security.
* **Adjustable Straps**: Adjustable shoulder straps and chest strap for a comfortable fit.
* **Ventilated Back Panel**: Mesh back panel for improved airflow and comfort.
* **Luggage Strap**: Back luggage strap for easy attachment to luggage handles.

**Technical Specs**:

* **Best Use**: Travel, daily commuting
* **Capacity**: 30 liters
* **Material**: Polyester
* **Dimensions**: 19 inches x 13 inches x 7 inches (Length x Width x Height)
* **Weight**: 1.8 lbs
* **Color Options**: Black, Grey, Navy Blue
* **Warranty**: 2-year limited warranty

**User Guide**

Thank you for choosing the UrbanTraveler Laptop Backpack. This user guide provides instructions on how to use and maintain your backpack effectively. Please read this guide thoroughly before using the backpack.

**Package Contents**

Ensure that the package includes the following components:

* UrbanTraveler Laptop Backpack
* User Guide

If any components are missing or damaged, please contact our customer support immediately.

**Using the Backpack**

**Step 1: Packing the Backpack**

* Open the main compartment using the zipper.
* Place your laptop in the dedicated padded compartment.
* Organize your belongings using the multiple compartments and pockets.
* Use the RFID-blocking pocket for cards and the hidden back pocket for valuables.

**Step 2: Adjusting the Straps**

* Adjust the shoulder straps and chest strap to fit comfortably on your body.
* Ensure the backpack sits comfortably on your back with the weight evenly distributed.

**Step 3: Using the USB Charging Port**

* Connect your power bank to the built-in USB charging port inside the bag.
* Thread your charging cable through the port for easy access to your device.

**Step 4: Attaching to Luggage**

* Use the back luggage strap to attach the backpack to your luggage handle for easy transport.

**Maintenance and Care**

* Clean the exterior with a damp cloth and mild soap.
* Avoid using harsh chemicals or abrasive cleaners.
* Store the backpack in a cool, dry place away from direct sunlight.
* Check the zippers and straps regularly for any signs of wear and tear.

**Cautions**

1. **Overpacking**: Do not overpack the backpack to avoid damaging the zippers and seams.
2. **Weight Limit**: Adhere to the recommended weight limit to prevent strain on the straps and seams.
3. **Water Resistance**: While the material is water-resistant, avoid submerging the backpack in water.
4. **Handle with Care**: Avoid dragging the backpack on rough surfaces to prevent scratches and damage.
5. **Storage**: Store the backpack in a cool, dry place to prevent mold and mildew growth.

**Warranty Information**

* **Warranty Duration**: The UrbanTraveler Laptop Backpack is covered by a 2-year limited warranty from the date of purchase.
* **Warranty Coverage**: The warranty covers manufacturing defects in materials and workmanship, including issues such as seam separation, zipper malfunction, or strap defects.
* **Exclusions**: The warranty does not cover damages caused by improper use, accidents, normal wear and tear, unauthorized modifications, or failure to follow care and maintenance instructions.
* **Warranty Claim Process**: In the event of a warranty claim, please contact our customer support with your proof of purchase and a detailed description of the issue. Our support team will guide you through the necessary steps to assess the claim and provide a resolution.
* **Warranty Remedies**: Depending on the nature of the warranty claim, we will either repair or replace the defective product. If the exact product is no longer available, we may offer a comparable replacement at our discretion.
* **Limitations**: The warranty is non-transferable and applies only to the original purchaser of the UrbanTraveler Laptop Backpack. It is valid only when the product is purchased from an authorized retailer.
* **Legal Rights**: This warranty gives you specific legal rights, and you may also have other rights that vary by jurisdiction.

For any warranty-related inquiries or to initiate a warranty claim, please contact our customer support using the provided contact information. Please retain your proof of purchase as it will be required to verify warranty eligibility.

**Return Policy**

* **If Membership status "None"**: Returns are accepted within 30 days of purchase, provided the backpack is unused, undamaged, and in its original packaging. The customer is responsible for the cost of return shipping. Once the returned item is received, a refund will be issued for the cost of the item minus a 10% restocking fee. If the item was damaged during shipping or if there is a defect, the customer should contact customer service within 7 days of receiving the item.
* **If Membership status "Gold"**: Returns are accepted within 60 days of purchase, provided the backpack is unused, undamaged, and in its original packaging. Free return shipping is provided. Once the returned item is received, a full refund will be issued. If the item was damaged during shipping or if there is a defect, the customer should contact customer service within 7 days of receiving the item.
* **If Membership status "Platinum"**: Returns are accepted within 90 days of purchase, provided the backpack is unused, undamaged, and in its original packaging. Free return shipping is provided, and a full refund will be issued. If the item was damaged during shipping or if there is a defect, the customer should contact customer service within 7 days of receiving the item.

**Reviews**

1. **Rating**: 5  
   **Review**: The UrbanTraveler Laptop Backpack is perfect for my daily commute and travel. It's spacious, durable, and the laptop compartment is very secure. Highly recommend it!
2. **Rating**: 4  
   **Review**: I love the UrbanTraveler Laptop Backpack, but I wish it had more interior pockets. Overall, it's a great backpack for the price.
3. **Rating**: 5  
   **Review**: This backpack is perfect for my business trips. The USB charging port is very convenient, and the anti-theft features give me peace of mind.
4. **Rating**: 4  
   **Review**: The UrbanTraveler Laptop Backpack is very sturdy and easy to use. However, I found the zippers a bit stiff at first. Still, it's a great buy!
5. **Rating**: 5  
   **Review**: Excellent backpack! It's lightweight, easy to pack, and the ventilated back panel is very comfortable. I would definitely buy it again.

**FAQ**

1. **How easy is it to adjust the straps on the UrbanTraveler Laptop Backpack?**  
   The UrbanTraveler Laptop Backpack features adjustable shoulder straps and a chest strap, making it easy to customize the fit for comfort.
2. **Can the UrbanTraveler Laptop Backpack fit a 17-inch laptop?**  
   Yes, the dedicated padded compartment is designed to fit laptops up to 17 inches.
3. **Is the UrbanTraveler Laptop Backpack water-resistant?**  
   Yes, the backpack is made from water-resistant polyester to protect your belongings from moisture.
4. **What is the weight capacity of the UrbanTraveler Laptop Backpack?**  
   The UrbanTraveler Laptop Backpack has a capacity of 30 liters and can hold up to 30 lbs of weight.
5. **How do I clean the UrbanTraveler Laptop Backpack?**  
   Clean the exterior with a damp cloth and mild soap. Avoid using harsh chemicals or abrasive cleaners. Allow the backpack to air dry completely before storing it.